Garland’s Utilities

Service, Safety & Conservation

The City of Garland is a full-service City with its own utility services, which include Garland Power & Light, Water and Wastewater, Environmental Waste Services and Stormwater Management. The City employees who manage and support these services are dedicated to providing top-notch service in a manner that is safe and efficient for the community and employees.

Conservation and resource efficiency is a key component for each of these utilities, as they provide many ways for customers to save money and conserve water, energy and materials. These four City departments lead the City’s Go Green Garland initiative and share helpful information on Twitter @GoGreenGarland. Each is a major contributor to the annual Healthy Living Expo, scheduled for Sept. 27 (see event details on pages 8 and 9).

Garland Water Utilities

Delivers approximately 10 billion gallons of safe, potable water per year to its customers.

Utilizes a distribution system that includes 1,100 miles of pipe, six pump stations, eight ground storage tanks, and two elevated tanks that can store 46.9 millions of gallons and pump 211 million gallons of water a day.

Owns and operates two wastewater treatment plants capable of processing a total of 64 million gallons of water a day, consisting of more than 1,000 miles of pipe, 65,744 connections and wastewater mains range from 4” to 72” in diameter.

Garland Power & Light

Serves more than 69,000 customers and is the 4th largest municipal utility in Texas. Revenues in 2013 were $298 million.

Beats national electric service reliability averages by a wide margin (see story page 5).

Offers an EnergySaver Program that has provided bill credits to help offset the cost of more than 4,000 energy efficiency projects for homes and businesses since it began in 2008.

Will have 20% of its power needs met from wind energy by the end of 2015.

Environmental Waste Services

Annually collects 64,000 tons of residential solid waste, 5,000 tons of recycling.

Receives 378,000 tons of trash at the C.M. Hinton Regional Landfill each year, including up to 2,000 tons daily at the Transfer Station.

Received the Garland Excellence Award from the Garland Chamber of Commerce.

Received the TxSWANA Finest Award for Public Information.

Stormwater Management

Strives to maintain our creek flow, reduce risk of flooding and reduce stormwater pollution as required by Federal law.

A program maintained through several departments such as Streets, Health, Engineering and Parks.

Inspects and cleans out local waterways to accomplish its goals.

Is audited by the EPA and TCEQ. Our most recent audit conducted by the EPA concluded with no findings and very positive feedback.