Building Inspections

100 Foundation
101 Frame
103 Energy
104 Brick Tie
105 Piers
106 Fireplace
107 Grade Beam
108 Building Final
109 Pool Location & Belly Steel
110 Pool Final
111 Wall Steel
112 Retaining Wall
114 Leave Out
115 Water Service
118 Foundation Repair
120 Landscape Final
121 Re-Roof Final
122 Accessory Building Final
123 Parking Lot / Driveway
124 Energy Final

Mechanical Inspections

300 Duct Rough
301 Mechanical Final
302 Misc. Mechanical
303 Grease Duct
304 Grease Duct Enclosure

Plumbing Inspections

200 Plumbing Rough
201 Sewer
202 Rough & Sewer
203 Top Out
204 Water Heater
205 House Gas
206 Gas Final
207 Plumbing Final
208 Sewer Relay
210 Gas Relay
211 Irrigation System
212 Pool P/Trap
213 Gas to Pool
215 Second Floor Rough
216 Grease Trap
218 Water Service
219 Roof Drain
220 Storm Drain
221 Gas Yard Line

Electrical Inspections

400 Electrical Rough
401 Electrical Final
402 Wall Rough
403 Ceiling Rough
404 Service Work
405 Meter Base

Electrical Inspections – Cont'd

406 Temp Utilities
408 Slab Rough
409 Underground Rough
410 Pool Ground
411 Elec. Pool Final
412 Elec. Sign Final
413 Slab Ground

Miscellaneous Inspections

500 Walk
501 Approach
502 Walk & Approach
503 Private Sidewalk
605 Cursory Insp
620 Fence Final
700 Sign Pre-Insp
701 Certificate of Occupancy
702 Clean & Show
703 Sign Piers
705 Sign Final
706 Wind Device Final
707 Temp Amusements
708 Temp Sale Final
709 Special Event Final

GARLAND

Building Inspection Department

Voice Permits™ IVR User's Guide

972 – 205 – 2300

Welcome to Voice Permits

In an ongoing commitment to improve customer service, the City of Garland Building Inspection Department has installed an Interactive Voice Response System for inspections, 24 hours a day, seven days a week!

Voice Permits™ Line
972 – 205 – 2300
Schedule Inspections
Cancel Inspections
Retrieve Inspection Results
Check Plan Review Status

You will be prompted through the entire process. Press [*] at any time for more information.

Before Calling You Will Need

1. A touch-tone telephone
2. A site-specific Permit Number
3. An Inspection Code – *Choose from the codes listed in this brochure*

Choose From the Following Options

Press [1]	**Schedule an Inspection**
Press [2]	**Cancel an Inspection**
Press [3]	**Obtain Inspection Results**
Press [4]	**Check Plan Review Status**
Press [5]	**For the Information Line**
Press [6]	**For Staff Directory Listing**
Press [0]	**Transfer to Staff**
Press [#]	**Disconnect and Hang Up**
Press [*]	**Additional Information**

The ***Voice Permits™*** system will prompt you through the steps below during your call. You may perform multiple transactions during each call. At the end of the call, you will be issued a confirmation number. We recommend that you keep a record of your confirmation numbers and associated transactions in case they are needed for future reference.

Schedule an Inspection

1. Enter the **Permit Type**
2. Enter the **Permit Number**

The system will confirm this permit by speaking back the site address.

3. Enter the **Inspection Code** from the list in this brochure.
4. Enter the **Inspection Date**. *The cut-off time is 7:00 a.m. for an inspection that business day.*

After you have scheduled the inspection, you will be able to:

- **Leave a message** for the inspector
- **Request another inspection**, same permit
- **Request another inspection**, different permit
- Get a **Confirmation Number** and hang up.
- **Return to the Main Menu**

Cancel an Inspection

1. Enter the **Permit Type**
2. Enter the **Permit Number**
3. Enter the **Inspection Code** from the list in this brochure.

After you have cancelled the inspection, you will be able to:

- **Cancel** another inspection, same permit
- **Cancel** another inspection, different permit
- **Retrieve Inspector Message**
- Get a **Confirmation Number** and hang up. Cut-off time for inspection cancellation is 7:00 a.m.
- **Return to the Main Menu**

Obtain Inspection Results

1. Enter the **Permit Type**
2. Enter the **Permit Number**
3. Enter the **Inspection Code** from the list in this brochure.

After you have listened to the inspection results, you will be able to:

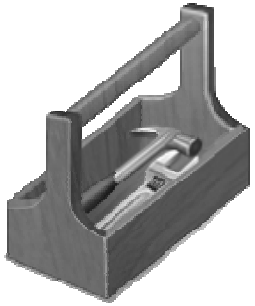
- **Listen to more results**, same permit
- **Listen to more results**, different permit
- Get a **Confirmation Number** and hang up.
- **Return to Main Menu**

Check Plan Review Status

1. Enter the **Permit Number**
2. Press [1] to **Listen to Plan Check Status**, or Press [2] to **Receive a Faxed Copy** of the permit or plan check status information. *You will be asked to enter your fax number.*

After you have listened to the inspection results, you will be able to:

- **Check the status** of another plan
- **Return to Main Menu**

Transfer to Staff & Additional Information

You can press 0 at any time to transfer to an attendant. You can also press * to hear an explanation of your current options.