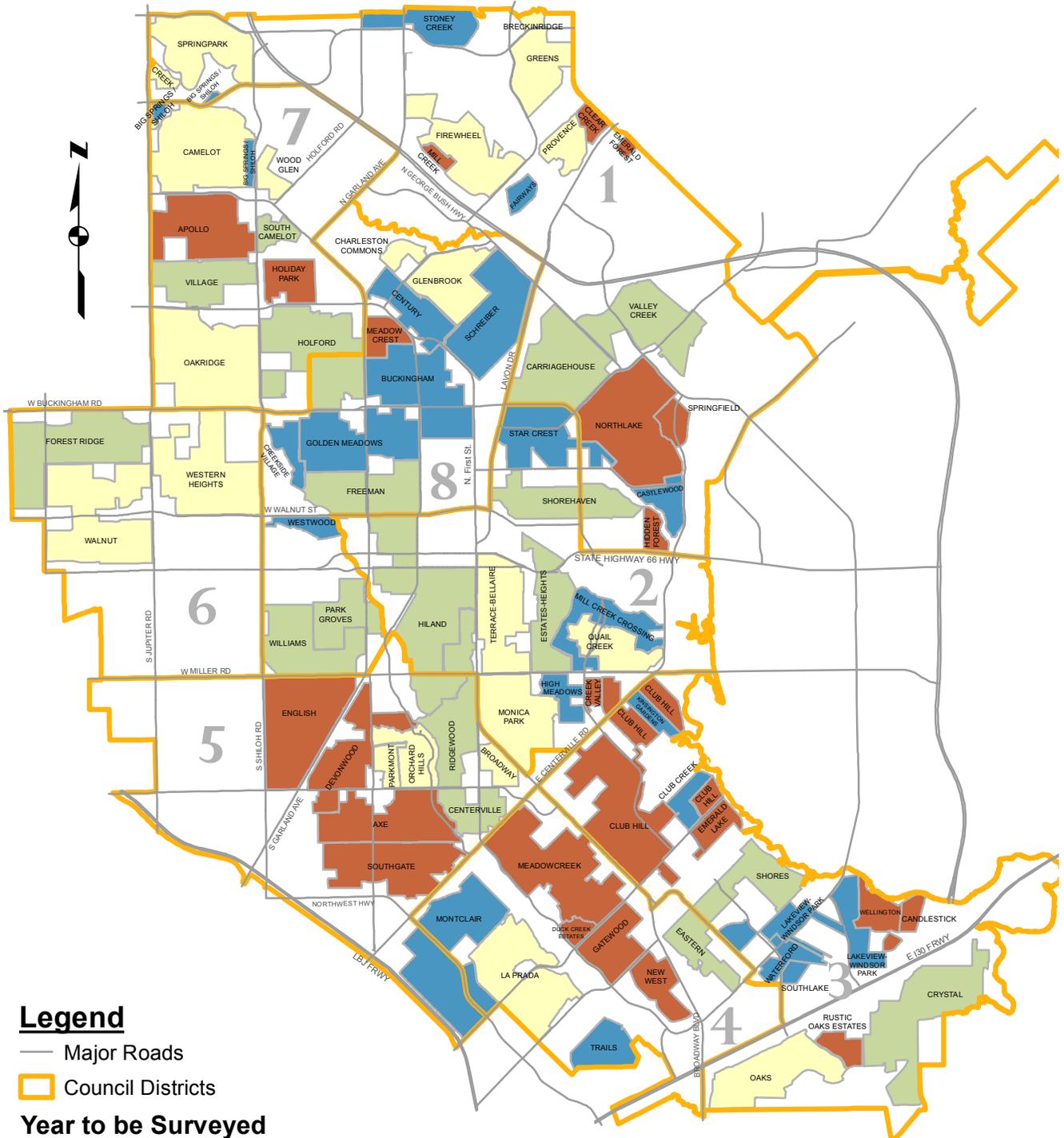




NEIGHBORHOOD BENCHMARKING PROGRAM

RESIDENT OPINION SURVEY SCHEDULE



Due to the size of the City, one-quarter of Garland's neighborhoods are surveyed each year. The neighborhoods are divided into four groups and each group is surveyed once every four years. Therefore, once all four groups have been surveyed, a cycle is completed.