



Neighborhood Chatter

"sharing news neighbors can use"

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City of Garland Information – Easy Access

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The City of Garland is committed to open and transparent government functions and having a fully informed and engaged citizenry. The City utilizes many tools to give citizens ready access to news and information about the City government functions. Here are some examples:

The *Garland City Press* is published bi-monthly and mailed to every residential address in the city. The *City Press* contains news about important City Council actions, Neighborhood Vitality activities, and a wide range of City services, programs and events. It is also available on the City's website at www.ci.garland.tx.us. Look under the "News" tab at the top of the page and select "Garland City Press"

CGTV is the City's government access cable channel. CGTV broadcasts City Council and Plan Commission meetings live and as re-broadcasts during the weeks between meetings. Other programs feature news and information about such items as pet adoptions at the City animal shelter, energy and water conservation, crime prevention tips and much more. CGTV is available on Time Warner Cable channel 16 and Verizon FIOS-TV channel 44. CGTV is available via video streaming (live and video-on-demand) on the City's website at www.ci.garland.tx.us. Click on the "CGTV Video Streaming" icon on the left side of the page.

Subscribe to "Garland E-News" to receive City news releases and other announcements via email. Subscription options include general news releases, notification of City Council agenda postings and much more. Look for the "Garland E-News" icon on the left side of the City's home page.

The Citizen's Request Center portal contains hundreds of FAQs about almost every City department. The Request Center also offers you the opportunity to submit a new question or a request for a specific service. A log-in is required for questions and most requests. Look for the "Citizen's Request Center" icon on the left side of the City's home page.

In the case of an emergency or urgent notification, the City of Garland now has the capability to notify residents via the telephone through **CodeRED**. The system is geographical-based and allows the City to alert citizens based on their location and telephone numbers . To register, go to the City's website and click on the "CodeRED" icon on the left side of the home page.

Have you ever noticed brochures or flyers in your City of Garland utility bill? Those notices are reserved specifically for City government news and information such as your Recycling Schedule, Energy Conservation news, and other timely City sponsored programs.

The City continues to explore additional means for reaching out to its citizens. For more information about how to access City information and services, contact Dorothy White, Public & Media Affairs Manager at 972-205-2879 or dwhite@ci.garland.tx.us.